

Media Release

DKSH Strengthens Consumer Goods Distribution with Advanced and Sustainable Distribution Center

Through innovative systems and state-of-the-art infrastructure in its distribution center in Bangna KM20, DKSH is redefining Thailand's consumer goods supply chain, delivering new standards of operational excellence that benefit brands, consumers, and communities nationwide.



Bangkok, Thailand, September 18, 2025 – DKSH Business Unit Consumer Goods, a leading partner for FMCG companies seeking to grow their business in Asia and beyond, has reinforced its market leadership with the highly efficient and technologically advanced Consumer Goods Distribution Center (CGDC), located at Bang Na-Trad, KM20, Samut Prakan province. The facility powers Thailand's supply chain with speed and innovation, strengthening DKSH's role as a trusted partner to brands while enriching the lives of communities nationwide by making essential goods more accessible, reliable, and closer to home.

Since its establishment in 2006, the facility has built on its strategic capabilities and now spans more than 65,000 square meters, approximately 40 rai, or the size of six standard football fields. The CGDC handles over 5,000 SKUs with storage for 66,000 pallets and is supported by a fleet of more than 370 vehicles. Serving DKSH's FMCG clients and reaching more than 100 distribution points nationwide, it efficiently manages both ambient and temperature-controlled products, delivering end-to-end supply chain solutions with speed, precision, and reliability from urban centers to remote communities.

Smart Technology Powering Precision, Speed, and Reliability

CGDC employs advanced technologies to enhance operational efficiency, improve supply chain visibility, and strengthen resilience, including real-time KPI dashboards, radio-frequency identification (RFID) tags and barcode scanning, as well as drone-assisted inventory management. This allows insights into productivity and performance, precise tracking of goods throughout the supply chain, and acceleration of stock verification in high-volume areas.

From inbound handling and repackaging to value-added services, all operations within the CGDC follow strict hygiene, safety, and compliance protocols. In line with DKSH's global sustainability framework, the facility is certified under ISO 9001 for logistics quality management system, ISO 14001 for environmental management, and ISO 45001 for occupational health and safety, part of a multi-market certification across several DKSH distribution centers in the Asia-Pacific region. These international standards, combined with CGDC's rigorous practices, ensure consistency, continuous improvement, and customer-focused quality while earning the facility recognition for Safety, Health, and Environment performance. This guarantees that products are handled securely and reliably in accordance with the highest industry benchmarks.

"The CGDC is a strategic investment in Thailand's supply chain infrastructure. By integrating advanced operations and robust distribution capabilities, we enhance reliability, scalability, and responsiveness for our FMCG partners, enabling them to meet consumer demand more effectively. This facility reflects our commitment to supporting our clients in Thailand for 119 years, combining technology and experience to help brands grow nationwide," said Narin Ratchaneekornkrilas, Senior Director, Supply Chain Management, FMCG, DKSH Thailand.

Sustainability Driving Efficiency and Responsible Growth

Sustainability is embedded into every aspect of the CGDC's design and operations. Energy-efficient LED lighting, solar-powered systems, waste separation, water reuse initiatives, and eco-conscious transport practices reflect DKSH's commitment to sustainability principles. By integrating these measures into high-performance operations, DKSH demonstrates that environmental responsibility and supply chain efficiency can advance together.

Among these initiatives, solar panels at CGDC help reduce energy consumption and cut approximately 325 tons of CO₂ emissions annually—equivalent to planting 14,700 trees. Together with other environmental programs, this initiative was one of the key factors in DKSH being recognized as a Climate Action Leader 2025, led by the Agricultural and Food Marketing Association for Asia and the Pacific (AFMA), highlighting DKSH's leadership in implementing concrete climate actions and building a more sustainable supply chain for future generations.

Beyond environmental impact, the CGDC has also earned multiple national recognitions for excellence in safety, health, and environmental management, including seven consecutive years of top occupational safety awards. These achievements highlight DKSH's proven track record in protecting people and the planet while advancing its goal of achieving climate neutrality by 2030.

"Innovation and sustainability are inseparable drivers of long-term growth. By embedding AI, automation, and sustainable practices into our operations, we help our partners reach markets faster, operate more efficiently, and do so responsibly. This facility reflects DKSH's commitment to investing in innovation that not only meets today's demands but also positions us for the future of sustainable market expansion," said Neil McCann, Vice President, Supply Chain Management, Thailand & Laos, DKSH Thailand.

Through continuous investment in infrastructure and technology, DKSH Thailand underlines its commitment for supply chain management, especially in consumer goods logistics, delivering measurable value to partners, employees, and communities, while reinforcing Thailand's competitiveness in the global supply chain.

About DKSH

For 160 years, DKSH has been delivering growth for companies in Asia and beyond across its Business Units Healthcare, Consumer Goods, Performance Materials, and Technology. As a leading Market Expansion Services provider, DKSH offers sourcing, market insights, marketing and sales, eCommerce, distribution and logistics as well as after-sales services, following its purpose of enriching people's lives. DKSH is a participant of the United Nations Global Compact and adheres to its principles-based approach

to responsible business. Listed on the SIX Swiss Exchange, DKSH operates in 36 markets with 28,060 specialists, generating net sales of CHF 11.1 billion in 2024. DKSH Business Unit Consumer Goods focuses on fast moving consumer goods, food services, luxury and lifestyle products as well as hair and skin cosmetics. With 14,250 specialists, the Business Unit generated net sales of CHF 3.4 billion in 2024. www.dksh.com/cg

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